Stormwater Pond Problem Solving

Use this flowchart to find out what to do when you encounter a stormwater pond issue.

START HERE

Are there immediate safety concerns?
- yes
  - Call 911.
- no
  - Who does the pond belong to?
    - I am the owner
    - I’m not sure
    - The city or county
    - My HOA
    - A neighbor

Who does the pond belong to?
- I am the owner
  - Contact your local stormwater department.
- I’m not sure
  - Conduct a pond inspection: check Clemson Extension for resources. Consider a hired pond management company.
- The city or county
  - Inform the person responsible for pond management decisions.
- My HOA
  - Talk to your neighbor about solutions. Report violations to your local county government stormwater department.
- A neighbor
  - Talk to your neighbor about solutions. Report violations to your local county government stormwater department.

Do you know what the source of the problem is?
- yes
  - Do you know what the solution is?
    - yes, and I can solve it myself
      - Do so, and monitor for improvement.
    - yes, but it is unaffordable
      - Check Clemson Extension for resources. Consider a hired pond management company.
    - no, but it is unaffordable
      - Begin budget planning process. Explore options for financial aid.
- no
  - More Information
    - Learn more about stormwater pond problem solving.

This resource is not intended to substitute for a professional consultation or address all possible pond management scenarios.